Electronic Pater	t App	olication Fe	e Transm	ittal			
Application Number:	10	10741519					
Filing Date:	19	19-Dec-2003					
Title of Invention:		Providing user information and control over a contact within a contact centre					
First Named Inventor/Applicant Name:	Мі	Michael O'Keeffe					
Filer:	w	William M. Lee/debbie espinosa					
Attorney Docket Number:	92	920673-95341					
Filed as Large Entity							
Utility Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:							
Pages:							
Claims:		<u> </u>					
Independent claims in excess of 3		1201	3	210	630		
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Post-Allowance-and-Post-Issuance:							
Extension-of-Time:							

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Extension - 1 month with \$0 paid	1251	1	120	120		
Miscellaneous:						
	Tot	Total in USD (\$)				